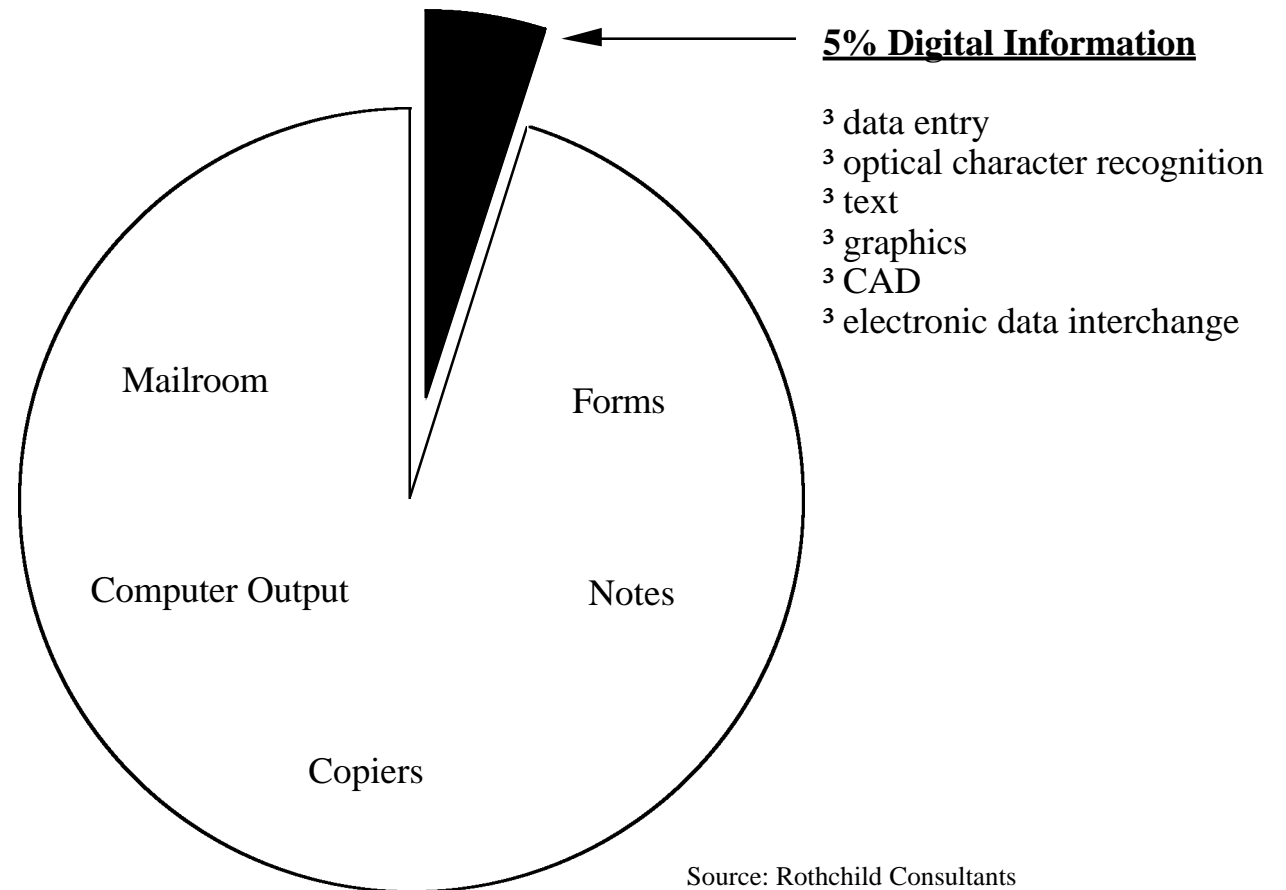


“A necessary evil which constantly adds to
which exceeds all other
frequently providing the

- 3 Knowledge base of the company
- 3 Mostly available on non-digital (i.e. mechanic) supports such as hard copy drawings
- 3 Critical to company's competitive position and image



- 3 Engineering drawings
- 3 Parts lists
- 3 Technical / product documentation
- 3 Configuration data
- 3 Maintenance manuals
- 3 Work instructions
- 3 Product data
- 3 ...

- 3 Keep the data internally consistent
- 3 Keep the data consistent with the changing reality
- 3 Make the correct data available to end users (human or automated equipment) in a timely fashion
- 3 Preserve the data
- 3 Recover the data associated with a given product

- 3 Maintenance of a system level model accross all data sets, consistent with the reality
- 3 Includes task tracking, project management, task accounting
- 3 DoD standards 480 to 483
- 3 Company specific

Revision control...
Data creation / revision
Archival...
Distribution...
Access control...

- 3 Engineering change orders
- 3 Authorization by signatures
- 3 Revision cycle
- 3 Computer supported in most organizations
- 3 Industry / company specific

Revision control...
Data creation / revision
Archival...
Distribution...
Access control...

Engineering data...
Engineering data management...
Current operations...

Configuration control...

Revision control...
Data creation / revision...
Archival...
Distribution...
Access control...

3 Drawings

- on the board
- computer-aided design

3 Technical documents

- word processing
- technical publishing workstation

- 3 Master
 - Hard copy paper
 - Silver film
- 3 Microfilm as archival media for document
 - Aperture card
 - Microfiche
- 3 Magnetic tape as archival media for computerized data
- 3 Vault
- 3 Off-site backup

Engineering data...
Engineering data management...

Configuration control...
Revision control...
Data creation / revision
Archival...
Distribution...

- 3 Diazo microform technology
- 3 Satellite file approach, to improve quality of service
- 3 Systematic distribution upon change, based on distribution lists
- 3 On-line information system

- 3 Large volume of data
- 3 Large amounts of duplication which leads to inconsistency
- 3 Long turn around for revision
- 3 Excessive cycle time for acquiring drawings
- 3 Correct version unavailable to end-users (work delay)
- 3 Incorrect revision available to end users (scrappage)
- 3 Poor quality of drawing reproduction
- 3 Lack of security
- 3 Labor intensive database maintenance
- 3 Problem getting worse